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PATENT

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TO: COMMISSIONER FOR PATENTS & TRADEMARKS
UNITED STATES PATENT & TRADEMARK OFFICE

OFFICIAL

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ONS00230

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: : DATE: 5/19/2004
WILLIAM ENDER ET AL : GROUP 2171

APPLN. NO. 09/805969 : HANH B. THAI

FILED: 03/15/2001 : 703-305-4883

FOR: SYNERGISTIC DIRECTORY-BASED INFORMATION MANAGEMENT SYSTEM
AND METHOD OF USING

CERTIFICATE OF TRANSMITTAL VIA FACSIMILE

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING
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ON: May 20, 2004
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NAME OF PERSON SIGNING CERTIFICATE: LYDIA MCNAMARA

Lydia McNamara
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DATENUMBER OF PAGES INCLUDING THIS COVER PAGE: 17

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METHOD OF USING
Group: 2171
Examiner: Hanh B. Thai

OFFICIAL**AMENDMENT AFTER FINAL**

HONORABLE COMMISSIONER OF PATENTS AND TRADEMARKS,
P.O. Box 1450
Alexandria, VA 22313-1450

SIR:

In response to the Final Office Action mailed April 23, 2004 please reconsider the above-identified patent application in view of the amendments and remarks presented hereinafter.

As will be seen hereinafter, this amendment, at the minimum, reduces the issues for appeal, thus, it is respectfully submitted that this amendment should be entered.